

## Report A Problem – Help Desk Ticket

*Please provide a brief description of the issue you have encountered.*

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**Name:** Andrew Brookshaw

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**Department:** Communications

**Priority:** Low

**Category:** Quality of Life

**Date & Time:** XX-XX-XXXX 16:02

**Description:** Unclaimed Cups in Main Lounge

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A number of support personnel and staff have reported a large congregation of cups appearing in the main lounge. Tom Wreke, P. Eng. has started efforts beginning on XX-XX-XXXX to attempt to locate the origin of these mugs to no avail. They have been relocated into a large white bucket in the filing cabinet next to the sparkling water cooler, should the owner(s) be interested in reclaiming them. The mugs do not appear to be anything more than ordinary ceramic cups. No contents were found within them. They were all in reasonably well maintained condition.

I am not interested in follow up communications pertaining to this ticket.

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